



## GIVEINDIA VERIFICATION REPORT

GiveIndia conducts surprise visits to the places where the NGOs are located. These visits are conducted to verify the information shared by the NGO about the benefits provided to the end beneficiaries. Our NGO Relationship Managers and a team of dedicated volunteers find the address of the beneficiary and visit them personally to confirm the validity of the NGO's work. Here is a report created by the NGO Relationship Manager during the verification visit :

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| Name of NGO  | The Banyan   |
| Date of verification visit                                       | 4/19/2017  |
| Name of Relationship Manager who conducted the visit             | Gopi   |
| Name of Relationship Manager who assessed the visit              | Priya  |
| Location of visit  | Chennai  |
| Details of the beneficiary[1]                                    | Sangubai   |
| Verification Visit status of beneficiary[1]                      | Success  |
| Additional remarks by the Relationship Manager on beneficiary[1] | Met with the kitchen staff. They prepare breakfast (eg dosa/idli with sambar+chutney), lunch (rice, sambhar, rasam and papad+sweets on occassion), juice, evening snacks (eg vada), and dinner (chappati, vegetable). Tea/coffee is provided in the mornings and afternoons. In case the client requires additional nutrition, eggs/chicken soup/carrot juice, etc are given to them. Milk is only provided to those who ask for it, or those who need it. Other wise they have tea/coffee. However, milk is mentioned as a separate expense heading in the Give India cost centre in their tally. I checked the client register to see if (a sample of) names in our records were present in theirs, which they were. Cross-checked the patient ID & name (sample selection) and this matched too. They had 102 patients at the time. I spoke to a couple of patients, but only small talk. Some of their much improved patients are now working at The Banyan making bags, clothes or working in the canteen, etc. |
| Details of the beneficiary[2]                                    | Rani   |
| Verification Visit status of beneficiary[2]                      | Success  |

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| Additional remarks by the Relationship Manager on beneficiary[2] | Met with the kitchen staff. They prepare breakfast (eg dosa/idli with sambar+chutney), lunch (rice, sambhar, rasam and papad+sweets on occassion), juice, evening snacks (eg vada), and dinner (chappati, vegetable). Tea/coffee is provided in the mornings and afternoons. In case the client requires additional nutrition, eggs/chicken soup/carrot juice, etc are given to them. Milk is only provided to those who ask for it, or those who need it. Other wise they have tea/coffee. However, milk is mentioned as a separate expense heading in the Give India cost centre in their tally. I checked the client register to see if (a sample of) names in our records were present in theirs, which they were. Cross-checked the patient ID & name (sample selection) and this matched too. They had 102 patients at the time. I spoke to a couple of patients, but only small talk. Some of their much improved patients are now working at The Banyan making bags, clothes or working in the canteen, etc. |
| Details of the beneficiary[3]                                    | Banulakshmi  |
| Verification Visit status of beneficiary[3]                      | Success  |
| Additional remarks by the Relationship Manager on beneficiary[3] | Met with the kitchen staff. They prepare breakfast (eg dosa/idli with sambar+chutney), lunch (rice, sambhar, rasam and papad+sweets on occassion), juice, evening snacks (eg vada), and dinner (chappati, vegetable). Tea/coffee is provided in the mornings and afternoons. In case the client requires additional nutrition, eggs/chicken soup/carrot juice, etc are given to them. Milk is only provided to those who ask for it, or those who need it. Other wise they have tea/coffee. However, milk is mentioned as a separate expense heading in the Give India cost centre in their tally. I checked the client register to see if (a sample of) names in our records were present in theirs, which they were. Cross-checked the patient ID & name (sample selection) and this matched too. They had 102 patients at the time. I spoke to a couple of patients, but only small talk. Some of their much improved patients are now working at The Banyan making bags, clothes or working in the canteen, etc. |
| Details of the beneficiary[4]                                    | Kalavathi Rathno Patient ID 1598   |
| Verification Visit status of beneficiary[4]                      | Success  |

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| Additional remarks by the Relationship Manager on beneficiary[4] | Met with the kitchen staff. They prepare breakfast (eg dosa, idli with sambar and chutney), lunch (rice, sambhar, rasam and papad, sweets on occassion), juice, evening snacks (eg vada), and dinner (chappati, vegetable). Tea or coffee is provided in the mornings and afternoons. In case the client requires additional nutrition, eggs/chicken soup/carrot juice, etc are given to them. Milk is only provided to those who ask for it, or those who need it. Other wise they have tea/coffee. However, milk is mentioned as a separate expense heading in the Give India cost centre in their tally. I checked the client register to see if (a sample of) names in our records were present in theirs, which they were. Cross-checked the patient ID & name (sample selection) and this matched too. They had 102 patients at the time. I spoke to a couple of patients, but only small talk. Some of their much improved patients are now working at The Banyan making bags, clothes or working in the canteen, etc. |
| Details of the beneficiary[5]                                    | Eswari Patient ID 1503  |
| Verification Visit status of beneficiary[5]                      | Success   |
| Additional remarks by the Relationship Manager on beneficiary[5] | Met with the kitchen staff. They prepare breakfast (eg dosa/idli with sambar+chutney), lunch (rice, sambhar, rasam and papad+sweets on occassion), juice, evening snacks (eg vada), and dinner (chappati, vegetable). Tea/coffee is provided in the mornings and afternoons. In case the client requires additional nutrition, eggs/chicken soup/carrot juice, etc are given to them. Milk is only provided to those who ask for it, or those who need it. Other wise they have tea/coffee. However, milk is mentioned as a separate expense heading in the Give India cost centre in their tally. I checked the client register to see if (a sample of) names in our records were present in theirs, which they were. Cross-checked the patient ID & name (sample selection) and this matched too. They had 102 patients at the time. I spoke to a couple of patients, but only small talk. Some of their much improved patients are now working at The Banyan making bags, clothes or working in the canteen, etc.          |
| Details of the beneficiary[6]                                    | Tamil Rani Patient ID 125   |
| Verification Visit status of beneficiary[6]                      | Success   |

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| Additional remarks by the Relationship Manager on beneficiary[6] | Met with the kitchen staff. They prepare breakfast (eg dosa/idli with sambar+chutney), lunch (rice, sambhar, rasam and papad+sweets on occassion), juice, evening snacks (eg vada), and dinner (chappati, vegetable). Tea/coffee is provided in the mornings and afternoons. In case the client requires additional nutrition, eggs/chicken soup/carrot juice, etc are given to them. Milk is only provided to those who ask for it, or those who need it. Other wise they have tea/coffee. However, milk is mentioned as a separate expense heading in the Give India cost centre in their tally. I checked the client register to see if (a sample of) names in our records were present in theirs, which they were. Cross-checked the patient ID & name (sample selection) and this matched too. They had 102 patients at the time. I spoke to a couple of patients, but only small talk. Some of their much improved patients are now working at The Banyan making bags, clothes or working in the canteen, etc. |
| Details of the beneficiary[7]                                    | Dr. K.V. Kishore Kumar   |
| Verification Visit status of beneficiary[7]                      | Success  |
| Additional remarks by the Relationship Manager on beneficiary[7] | Dr. K.V. Kishore Kumar was not present at The Banyan. He was at the Outreach Centre. However, I checked their accounts, and his salary was split into different heads (stating where that part of his salary came from). There was a separate head for GiveIndia. The same is true for the psychiatric social workers. However, the figures had all been wiped out due to a system malfunction. The backup was with the Accounts Head (Murugan)who was on sick leave.  |

**Note to the donor:** GiveIndia's Relationship Managers travel to the most remote parts of the country to conduct the verification visits. These visits are very important to ensure our donors that we maintain a high level of trust in the ecosystem. A successful verification visit is a strong indicator that this NGO can be trusted with your donations and will utilize the funds raised to provide support to the intended beneficiaries.

Lakshmanan A.G  
Head, Nonprofit Ecosystem, GiveIndia

